












HOSTED VoIP

Experience the power of the world's most advanced phone system and slash your phone bill

A comprehensive cloud-hosted phone solution that's fully customisable for organisations of any size. Combine the power of 3CX's software-based phone platform to deliver unparalleled levels of features without inflated costs like per-seat fees - or even call charges....

-  *Unlimited UK and UK Mobile Calls*
-  *Easy-to-use and configure*
-  *Unlimited users*
-  *Fully managed*
-  *Cloud hosted or on-premise*
-  *Web Client*
-  *Video Conferencing*
-  *Digital Receptionist*
-  *Integrates with Office365, Salesforce and other CRM systems*

No more call charges!

Say goodbye to UK National and UK Mobile call charges forever....

Whilst VoIP systems have always been great for bringing initial PBX setup costs down significantly, they've never delivered on addressing the monthly call charges, until now. Budgeting is easier and you'll see reductions in your monthly phone call bills by up to 100%.

Video Conferencing

Hold face to face meetings at the click of a button. 3CX's web-meeting feature. It's WebRTC based, so works in any browser without any software to install.

It's an extremely easy-to-use solution, that transforms the way you communicate and collaborate within your company and with customers (up to 100 participants). Features include screen sharing, presentation, text chat, annotating and in-line voting.

Digital Receptionist

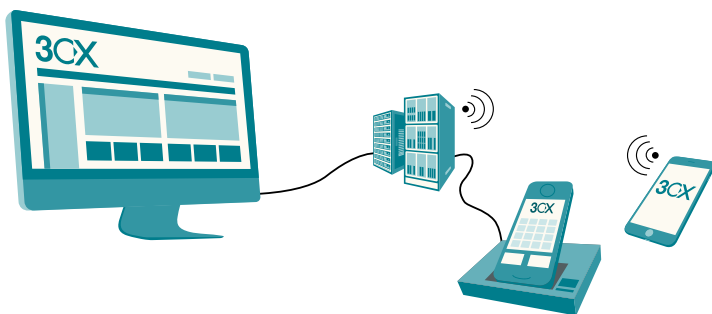
Organise your phone system for ultimate customer convenience with Digital Receptionist (Auto-Attendant menus), hunt groups, call queues, call routing, and time-based routes.

Unlimited users - no per-seat fees

Unlike most hosted VoIP solutions, MacAce's Hosted VoIP is simple: Priced per trunk - with no per-user, per-hunt-group or per-queue fees.

Unified Communications

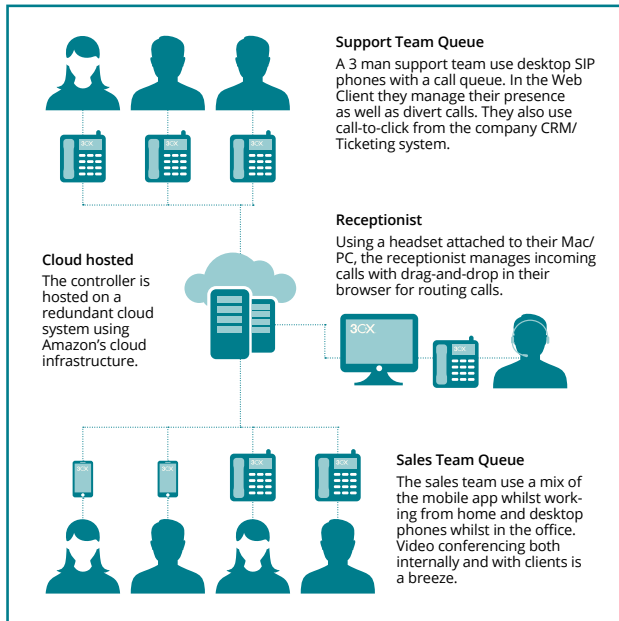
With the integrated 3CX web-phone and smartphone clients, users automatically get access to state-of-the-art unified communications features that are as elegant as they are easy to use. The ability to view the status of other colleagues ("presence") makes managing and working with remote employees easier than ever. Take your extension anywhere using the 3CX mobile app or using the browser-based web-phone for voice, chat or conferencing.



VoIP Benefits

- Much lower cost setup over traditional hardware-based PBX systems
- Convenient for remote workers and multiple branch locations
- Lower international call charges
- Flexible changes to configurations quick and easy to implement inhouse
- Portability - easy to move offices without taking the old hardware PBX system

EXAMPLE 4 LINE CONFIGURATION



2 line system for a company of 2 to 8 employees

Available for small companies of only 2 lines to take advantage of low cost setup, remote working whilst gaining the power of a large-company phone system. Not to mention the savings with no more UK landline or UK mobile call charges.

4 line system for a company of 8 to 16 employees

For smaller companies, the system is perfect to project a professional image to customers with a digital receptionist menu, call queues to the support team and hunt groups for the sales team - of which some take their extension with them on the road and from home.

8 Line system or more for 16 to 1600 employees

Larger organisations, schools and multi-site companies can enjoy all the features of unified comms without the high costs or complications usually associated with this level of collaboration. Additional extensions or changes can be added within minutes and without additional charges.

Contact us for a detailed solution to your individual company phone requirements

Full control

The web-based admin interface allows easy creation of extensions and routing plans as well as full statistics and reporting of calls. Bulk management of SIP phone can be performed remotely - perfect for maintaining remote worker's phones.

User Web Interface

Each user has their own web client where, as well as making calls and video conference, can manage their own extension settings, presence, call queue monitoring, shared contacts, schedule conference calls and much more....



MacAce thinks different ...

We're a Mac-specialist internet service and telecommunications provider with a world class network and a team of fanatical Apple and Internet professionals on hand to help. We believe in our services and back them up with around-the-clock support and a money-back guarantee.

Just like Apple themselves, we try to innovate. And just like their products, we aim to offer high quality user-friendly services to all businesses. When we design a product or service, we too are certainly not afraid to think different.

And whilst we are Mac by nature, our services fit well into mixed Mac, Windows and Linux environments just as easily.

For full pricing, please visit our website

www.macace.net/hosted-voip or contact us for a personalised solution and advice for your business or organisation.

Available Options

Cloud hosted and fully managed (recommended)

On-Premise install - recommended for large companies with good connectivity where internal calls/video are high

Three levels of 3cx licences to choose from offering increased functionality (see www.3cx.com for details)

Choice of desktop handsets either pre-configured for you or use any existing SIP-compliant phone

Choose how many **SIP trunks** (number of simultaneous calls you need) - increase on demand

Available as Annual or 3 year contracts



Westcountry House, Victoria Square,
Bodmin, Cornwall, UK. PL31 1EB.

Telephone: 01208 220010
Email: info@macace.net
Web: www.macace.net

